



非常時のために

THE PASSENGER SECURITY INFORMATION GUIDE

Dear Guest,
Welcome to the M.V. ASUKA II

Introduction

This booklet explains how to report a serious crime and how to proceed with a complaint. It also explains the legal jurisdictions and law enforcement policies and provides contact details of first responders, law enforcement and other agencies.

NYK Cruises ensures that laws, rules and regulations, both international and national, and designed for your safety and security during this cruise, are enacted to the letter and there is a zero tolerance policy towards any criminal activity whatsoever.

However, please be aware that, with the growing popularity of cruises, you will meet people from all levels of society, different nationalities, cultures and professions. This may include those with different moral values to your own and, being on holiday, it can be easy to relax your normal personal safety and security standards.

Reporting a Crime or a Missing Person

- Vessel Emergency No. 3333
- Medical Department 3002
- Purser's Desk 2525

Guests should dial the vessel's emergency number, 3333, immediately to report any missing person or criminal activity or 3002 for medical help. Alternatively, contact the Purser's Desk on 2525 or inform any crew member. It is important to report immediately so that the incident scene and any evidence may be secured, the appropriate agencies informed and for the safety of all on board.



The Cruise Vessel Security and Safety Act 2010

NYK Cruises reports all missing persons and serious criminal incidents such as homicide, suspicious deaths, kidnapping, assault with serious bodily injury, sexual assaults as defined by existing laws, firing or tampering with the vessel, or theft of money or property in excess of \$US 10,000 to appropriate law enforcement authorities.

On all international voyages that embark or disembark in the United States, U.S. federal law (CVSSA 2010) requires that NYK Cruises reports missing U.S. Nationals and any of the above felonies to the U.S. Federal Bureau of Investigation (FBI Field Office at the next U.S. port of call), or to the Legal Attache at the embassy or consulate of the country to be visited, by telephone without delay. This must be supported by written reports to the FBI Field Office / Legal attache, FBI Headquarters and the U.S. Coast Guard Command Centre.

The U.S. Coast Guard collates reports of such incidents and the statistics can be found on the following internet link:

<http://www.uscg.mil/hq/cg2/cgis/CruiseLine.asp>

These U.S. requirements apply to all such incidents that occur on board in U.S. territorial waters, or on the high seas or if U.S. Citizens are involved in any way and the FBI may assert criminal jurisdiction in all of these circumstances. However, each of the nations visited, as well as the vessel's country of registration (Japan), may also assert jurisdiction and/or impose additional reporting requirements. NYK Cruises reserves the right to report any/all criminal allegations to any national, state or local law enforcement agency in addition to those mentioned.

Victim Support and Ship to Shore Communications

If any guest is a crime victim or was on voyage with a missing person, that guest may contact the FBI or the U.S. Coast Guard independently as well as other organisations which could give assistance. For incidents within foreign waters or ports, a guest may also contact local law enforcement authorities. NYK Cruises will provide free and confidential access to telephone, fax or e-mail services and provide every support in their use.



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Victim Support Helplines

The National Center for Victims of Crime

Referral organization for help in your home town

Tel: (800) 394-2255

<http://www.ncvc.org>

National Organization for Victim Assistance

Referral organization for help in your home town

Tel: (800) 879-6682

<http://www.trynova.org>

Rape, Abuse & Incest National Network

24 hour hotline and referral organization for help in your home town

Tel: (800) 656-4673

<http://www.rainn.org>

Contact Information for U.S. Ports of Call

Listed below are contact details for the FBI, U.S. Coast Guard and law enforcement agencies at our regular or scheduled ports of call, listed alphabetically. The details are also provided in each stateroom and in each crew mess room. Similar details for other ports or locations will be provided, as necessary:

● Alaska

FBI Office - Anchorage (for Ketchikan and Juneau):

Tel: (907) 276-4441 or (907) 463-1461

Local Law Enforcement:

〈Ketchikan〉 Tel: 1-011-52-744-485-0490

〈Juneau〉 Tel: (904) 630-0500

U.S. Coast Guard - Juneau (for Ketchikan and Juneau):

Tel: (907) 463-2025

● Guam and Saipan

FBI Office - Guam: Tel: (671) 472-7465

FBI Office - Saipan: Tel: (670) 322-6934

U.S. Coast Guard - Guam and Saipan:

Tel: (671) 355-4900 or in an emergency (671) 355-4824

Fax: (671) 355-4888

● San Francisco

FBI Office - San Francisco: Tel: (415) 553-7400

U.S. Coast Guard - San Francisco:

Tel: (415) 399-3547 or in an emergency (415) 399-3300

Fax: (415) 399-3521



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● Hawaii

FBI Office - Honolulu: Tel: (808) 566-4300

U.S. Coast Guard - Honolulu:

Tel: (808) 842-2005 Fax: (808) 842-2009

● New York

FBI Office - New York: Tel: (212) 384-1000

U.S. Coast Guard - ANT New York:

Tel: (201) 443-6298 Fax: (201) 443-7003

Contact Information for Worldwide Ports of Call

● Mexico

American Embassy: Tel: +52-5-55080-2000

● Brazil

American Embassy: Tel: +55-61-3312-7000

● Tokyo, Japan

American Embassy: Tel: +81-3-3224-5000

● Hong Kong, China

American Consulate: Tel: +852-2523-9011

● Singapore

American Embassy: Tel: +65-476-9100

● Canberra, Australia

American Embassy: Tel: +61-2-6214-5600

● Pretoria, South Africa

American Embassy: Tel: +27-12-431-4000

● London, England

American Embassy: Tel: +44-207-894-0007

● Moscow, Russia

American Embassy: Tel: +7-495-728-5000